# Panasonic



## **Installation Manual**

## AIR-TO-WATER HEATPUMP INDOOR UNIT

WH-S\*C09\*3E8, WH-S\*C12\*9E8, WH-S\*C16\*9E8

## **Required tools for Installation Works**

- 1 Phillips screw driver 2 Level gauge
- Pipe cutter 6 Reamer

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- 7 Knife
- 8 Gas leak detector
- 9 Measuring tape
- 10 Megameter
- 11 Multimeter
- 12 Torque wrench

42 N•m (4.2 kgf•m) 65 N•m (6.5 kgf•m)

Electric drill 4 Spanner

3

- SAFETY PRECAUTIONS
- Read the following "SAFETY PRECAUTIONS" carefully before installation.
- Electrical work must be installed by a licensed electrician. Be sure to use the correct rating and main circuit for the model to be installed. • The caution items stated here must be followed because these important contents are related to safety. The meaning of each indication used is as below. Incorrect installation due to ignoring of the instruction will cause harm or damage, and the seriousness is classified by the following indications.
- Please leave this installation manual with the unit after installation.

	WARNING This indication shows the possibility of causing death or serious injury.	
	This indication shows the possibility of causing injury or damage to properties only.	
The items to be followed are classified by the symbols:		

Symbol with white background denotes item that is PROHIBITED from doing.

4 Symbol with dark background denotes item that must be carried out.

Carry out test run to confirm that no abnormality occurs after the installation. Then, explain to user the operation, care and maintenance as stated in instructions. Please remind the customer to keep the operating instructions for future reference.

	🕂 WARNING
$\bigcirc$	Do not use unspecified cord, modified cord, joint cord or extension cord for power supply cord. Do not share the single outlet with other electrical appliances. Poor contact, poor insulation or over current will cause electrical shock or fire.
$\oslash$	Do not tie up the power supply cord into a bundle by band. Abnormal temperature rise on power supply cord may happen.
$\bigcirc$	Keep plastic bag (packaging material) away from small children, it may cause suffocation.
$\oslash$	Do not use pipe wrench to install refrigerant piping. It might deform the piping and cause the unit to malfunction.
$\bigcirc$	Do not purchase unauthorized electrical parts for installation, service, maintenance and etc They might cause electrical shock or fire.
$\bigcirc$	Do not modify the wiring of Indoor Unit for installation of other components (i.e. heater, etc). Overloaded wiring or wire connection points may cause electrical shock or fire.
$\bigcirc$	Do not add or replace refrigerant other than specified type. It may cause product damage, burst and injury etc.
$\bigcirc$	Do not use joint cable for Indoor / Outdoor Unit connection cable. Use specified Indoor / Outdoor Unit connection cable, refer to instruction (6) <b>CONNECT THE CABLE TO THE INDOOR UNIT</b> and connect tightly for Indoor / Outdoor Unit connection. Clamp the cable so that no external force will be acted on the terminal. If connection or fixing is not perfect, it will cause heat up or fire at the connection.
	For electrical work, follow local wiring standard, regulation and this installation instruction. An independent circuit and single outlet must be used. If electrical circuit capacity is not enough or defect found in electrical work, it will cause electrical shock or fire.
0	For water circuit installation work, follow to relevant European and national regulations (including EN61770) and local plumbing and building regulation codes.
	Engage dealer or specialist for installation. If installation done by the user is defective, it will cause water leakage, electrical shock or fire.
•	<ul> <li>This is a R410A model, when connecting the piping, do not use any existing (R22) pipes and flare nuts. Using such same may cause abnormally high pressure in the refrigeration cycle (piping), and possibly result in explosion and injury. Use only R410A refrigerant.</li> <li>Thickness for copper pipes used with R410A must be 0.8mm or more. Never use copper pipes thinner than 0.8mm.</li> <li>It is desirable that the amount of residual oil is less than 40mg/10m.</li> </ul>
Ð	When install or relocate Indoor Unit, do not let any substance other than the specified refrigerant, e.g. air etc. mix into refrigerant cycle (piping). Mixing of air etc. will cause abnormal high pressure in refrigeration cycle and result in explosion, injury etc.

( <b>0</b> )	Install according to this installation instructions strictly. If installation is defective, it will cause water leakage, electrical shock or fire.
0	Install at a strong and firm location which is able to withstand the set's weight. If the strength is not enough or installation is not properly done, the set will drop and cause injury.
0	This equipment is strongly recommended to be installed with Residual Current Device (RCD) on-site according to the respective national wiring rules or country-specific safety measures in terms of residual current.
0	During installation, install the refrigerant piping properly before run the compressor. Operation of compressor without fixing refrigeration piping and valves at opened condition will cause suck-in of air, abnormal high pressure in refrigeration cycle and result in explosion, injury etc.
0	During pump down operation, stop the compressor before remove the refrigeration piping. Removal of refrigerant piping while compressor is operating and valves are opened will cause suck-in of air, abnormal high pressure in refrigerant cycle and result in explosion, injury etc.
0	Tighten the flare nut with torque wrench according to specified method. If the flare nut is over tightened, after a long period, the flare may break and cause refrigerant gas leakage.
0	After completion of installation, confirm there is no leakage of refrigerant gas. It may generate toxic gas when the refrigerant contacts with fire.
0	Ventilate the room if there is refrigerant gas leakage during operation. Extinguish all fire sources if present. It may cause toxic gas when the refrigerant contacts with fire.
0	Only use the supplied or specified installation parts, else, it may cause unit vibrate loose, water leakage, electrical shock or fire.
0	The unit is only for use in closed water system. Utilization in an open water circuit may lead to excessive corrosion of water piping and risk of incubating bacteria colonies, particularly Legionella, in water.
0	If there is any doubt about the installation procedure or operation, always contact the authorized dealer for advice and information.
0	Select a location where in case of water leakage, the leakage will not cause damage to other properties.
0	When installing electrical equipment at wooden building of metal lath or wire lath, in accordance with electrical facility standard, no electrical contact between equipment and building is allowed. Insulator must be installed in between.
0	Any work carried out on the Indoor Unit after removing any panels which is secured by screws, must be carried out under the supervision of authorized dealer and licensed installation contractor.
•	This unit must be properly earthed. The electrical earth must not be connected to a gas pipe, water pipe, the earth of lightening rod or a telephone. Otherwise there is a danger of electrical shock in the event of an insulation breakdown or electrical earth fault in the outdoor unit.
$\bigcirc$	Do not install the Indoor Unit at place where leakage of flammable gas may occur. In case gas leaks and accumulates at surrounding of the unit, it may cause fire.
$\bigcirc$	Do not release refrigerant during piping work for installation, re-installation and during repairing a refrigeration parts. Take care of the liquid refrigerant, it may cause frostbite.
$\bigcirc$	Do not install this appliance in a laundry room or other high humidity location. This condition will cause rust and damage to the unit.
$\bigcirc$	Make sure the insulation of power supply cord does not contact hot part (i.e. refrigerant piping) to prevent from insulation failure (melt).
$\bigcirc$	Do not apply excessive force to water pipes that may damage the pipes. If water leakage occurs, it will cause flooding and damage to other properties.
0	Select an installation location which is easy for maintenance.
0	Carry out drainage piping as mentioned in installation instructions. If drainage is not perfect, water may enter the room and damage the furniture.
0	<ul> <li>Power supply connection to Indoor Unit.</li> <li>Power supply point should be in easily accessible place for power disconnection in case of emergency.</li> <li>Must follow local national wiring standard, regulation and this installation instruction.</li> <li>Strongly recommended to make permanent connection to a circuit breaker.</li> <li>Power Supply 1: Use approved 20A 4-poles circuit breaker with a minimum contact gap of 3.0mm.</li> <li>Power Supply 2: Use approved 15/16A 2-poles circuit breaker with a minimum contact gap of 3.0mm. (Only applicable for WH-S*C09*3E8) or</li> </ul>
	Use approved 20A 4-poles circuit breaker with a minimum contact gap of 3.0mm. (Only applicable for WH-S*C12*9E8, WH-S*C16*9E8)
0	Ensure the correct polarity is maintained throughout all wiring. Otherwise, it will cause electrical shock or fire.
0	After installation, check the water leakage condition in connection area during test run. If leakage occurs, it will cause damage to other properties.
•	Installation work. It may need two or more people to carry out the installation work. The weight of Indoor Unit might cause injury if carried by one person.

#### Attached Accessories

No.	Accessori	es part	Qty.	No.	Accessorie	es part	Qty.
1	Installation plate	· <b>□</b> · <b>□</b> ·	1	4	Installation plate		1
2	Drain elbow	Ì	1	5	Screw	Ø	3
3	Packing	$\bigcirc$	1	6	Remote Controller	Cover	1

#### **Optional Accessories**

No.	Accessories part	Qty.
7	Optional PCB (CZ-NS4P)	1
8	Network Adaptor (CZ-TAW1)	1



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#### Field Supply Accessories

No.	Part		Model	Specification	Maker
:	2-way valve kit	Electromotoric Actuator	SFA21/18	AC230V	Siemens
1	*Cooling model	2-port Valve	VVI46/25	-	Siemens
	2 way yalva kit	Electromotoric Actuator	SFA21/18	AC230V	Siemens
"	5-way valve kit	3-port Valve	VVI46/25	-	Siemens
	Decision discourse estad	Wired	PAW-A2W-RTWIRED	400001/	
	Room thermostat	Wireless	PAW-A2W-RTWIRELESS	AC230V	-
iv	Mixing valve	-	167032	AC230V	Caleffi
v	Pump	-	Yonos 25/6	AC230V	Wilo
vi	Buffer tank sensor	-	PAW-A2W-TSBU	-	-
vii	Outdoor sensor	-	PAW-A2W-TSOD	-	-
viii	Zone water sensor	-	PAW-A2W-TSHC	-	-
ix	Zone room sensor	-	PAW-A2W-TSRT	-	-
х	Solar sensor	-	PAW-A2W-TSSO	-	-
<b>1</b> 14 3	It is recommended to purchase the field supply appropriate listed in above table				

It is recommended to purchase the field supply accessories listed in above table.

## **DIMENSION DIAGRAM**





Letter	Pipe Description	Connection Size
a	Refrigerant liquid	5/8-18UNF
b	Refrigerant gas	7/8-14UNF
©	Water outlet	R 1¼"
d	Water inlet	R 1¼"
e	Drain water hole	-
ſ	Pressure relief valve drainage	3/8"

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## **2** SELECT THE BEST LOCATION

- □ There should not be any heat source or steam near the unit.
- □ A place where air circulation in the room is good.
- □ A place where drainage can be easily done.
- □ A place where noice prevention is taken into consideration.
- Do not install the unit near the door way.
- □ Ensure the spaces indicated by arrows from the wall, ceiling, fence or other obstacles.
- Recommended installation height for indoor unit shall be at least 800 mm.
- □ Must install on a vertical wall.
- When install electrical equipment at wooden building of metal lath or wire lath, according to electrical facility technical standard, no electrical contact between equipment and building is allowed. Insulator must be installed in between.
- Do not install the unit at outdoor. This is designed for indoor installation only.



## **3** HOW TO FIX INSTALLATION PLATE

The mounting wall is strong and solid enough to prevent it from vibration



The centre of installation plate should be at more than 375 mm at right and left of the wall.

The distance from installation plate edge to ground should more than 1556 mm.

- Always mount the installation plate horizontally plate by aligning the marking thread and using a level gauge.
- Mount the installation plate on the wall with 6 sets of plug, bolt and washer (all non-supply) with size M8.

## **4** TO DRILL A HOLE IN THE WALL AND INSTALL A SLEEVE OF PIPING

- 1. Insert the piping sleeve to the hole.
- 2. Fix the bushing to the sleeve.
- 3. Cut the sleeve until it extrudes about 15 mm from the wall.

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When the wall is hollow, please be sure to use the sleeve for tube assembly to prevent dangers caused by mice biting the connection cable.

4. Finish by sealing the sleeve with putty or caulking compound at the final stage.



## **5** INDOOR UNIT INSTALLATION

Access to Internal Components

#### / WARNING

This section is for authorized and licensed electrician/water system installer only. Work behind the front plate secured by screws must only be carried out under supervision of qualified contractor, installation engineer or service person.

Please follow the steps below for take out front plate. Before removing the front plate of indoor unit, always switch off all power supply (i.e. indoor unit power supply, heater power supply and Tank Unit power supply).

- 1. Remove the 2 mounting screws which located at bottom of the front plate.
- 2. Gently pull the lower section of the front plate towards you to remove the front plate from left and right hooks.
- 3. Hold the left edge and right edge of front plate to lift up front plate from hooks.



Install the indoor unit

- 1. Engage the slots on the indoor unit to the hooks of installation plate 1. Ensure the hooks are properly seated on the installation plate by moving it left and right.
- 2. Fix the screws 5 to the holes on the hooks of installation plate 4, as illustrated below.



Water piping installation

- Water inlet and water outlet in indoor unit are used for connection to water circuit. Please request a licensed technician to install this water circuit.
- This water circuit must comply with all relevant European and national regulations, i.e. IEC/EN 61770.
- Be careful not to deform the piping to excessive force when doing piping connection job.
- Use Rp 1¼" nut for both water inlet and outlet connection and clean all pipings with tap water before connecting to the indoor unit.
- Cover the pipe end to prevent dirt and dust when inserting it through a wall.
- Choose proper sealer which can withstand the pressures and temperatures of the system.
- If an existing tank is to be connected to this indoor unit, ensure the pipes are clean before water pipe installation is carried out.
- Be sure to use two spanners to tighten the connection. Tighten the nuts with torque wrench: 117.6N•m.



- If non-brass metallic piping is used for installation, make sure to insulate the pipes to prevent galvanic corrosion.
- Make sure to insulate the water circuit pipes to prevent reduction of heating capacity.
- After installation, check the water leakage condition in connection area during test run.



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Do not over tighten, over tightening cause water leakage.

#### Refrigerant pipe installation

- Please make flare after inserting flare nut (located at joint portion of tube assembly) onto the copper pipe. (In case of using long piping)
- Do not use pipe wrench to open refrigerant piping. Flare nut may be broken and cause leakage. Use proper spanner or ring wrench.
- 3. Connect the piping:
  - Align the center of piping and sufficiently tighten the flare nut with fingers.
  - Be sure to use two spanners to tighten the connection. Further tighten the flare nut with torque wrench in specified torque as stated in the table.



Piping size (Torque)		
Gas	Liquid	
ø15.88mm (5/8") [65 N•m]	ø9.52mm (3/8") [42 N•m]	



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Do not over tighten, over tightening cause water leakage.

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Please take extra precaution when open the control board cover 6 and control board 7 for indoor unit installation and servicing. Failure to do so may cause injury.

## CUTTING AND FLARING THE PIPING

- 1. Please cut using pipe cutter and then remove the burrs.
- Remove the burrs by using reamer. If burrs is not removed, gas leakage may be caused. Turn the piping end down to avoid the metal powder entering the pipe.
- 3. Please make flare after inserting the flare nut onto the copper pipes.



#### Drain elbow and hose installation

- Fix the drain elbow 2 and packing 3 to the bottom of indoor unit, as shown in below illustration.
- Use inner diameter 17 mm drain hose in the market.
- This hose must to be installed in a continuosly downward direction and in a frost-free environment.
- Guides this hose's outlet to outdoor only.
- Do not insert this hose into sewage or drain pipe that may generate ammonia gas, sulfuric gas, etc.
- If necessary, use hose clamp to further tighten the hose at drain hose connector to prevent leakage.
- Water will drip from this hose, therefore the outlet of this hose must be installed in an area where the outlet cannot become blocked.



#### Pressure Relief Valve Drainage Pipework

- Connect a drain hose to the pressure relief valve hose outlet.
- This hose must to be installed in a continuosly downward direction and in a frost-free environment.
- · Guides this hose's outlet to outdoor only.
- Do not insert this hose into sewage hose or cleaning hose that may generate ammonia gas, sulfuric gas, etc.
- If necessary, use hose clamp to further tighten the hose at drain hose connector to prevent leakage.
- Water will drip from this hose, therefore the outlet of this hose must be installed in an area where the outlet cannot become blocked.



## 6 CONNECT THE CABLE TO THE INDOOR UNIT

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This section is for authorised and licensed electrician only. Work behind the Control Board Cover (6) secured by screws must only be carried out under supervision of qualified contractor, installation engineer or service person.

#### Open the Control Board Cover 6

Please follow the steps below to open control board cover. Before opening the control board cover of indoor unit, always switch off all power supply (i.e. indoor unit power supply, heater power supply and Tank Unit power supply).

- 1. Remove the 6 mounting screws at the control board cover.
- 2. Swing the control board cover to the right hand side.



#### Fixing of Power Supply Cord and Connecting Cable

- . Connecting cable between Indoor Unit and Outdoor Unit shall be approved polychloroprene sheathed 6 x min 1.5 mm<sup>2</sup> flexible cord, type designation 60245 IEC 57 or heavier cord.
  - Ensure the colour of wires of Outdoor Unit and the terminal no. are the same to the Indoor Unit respectively.
  - Earth wire shall be longer than other wires as shown in the figure for the electrical safety in case of the slipping out of the cord from the Holder (Clamper).
- 2. An isolating device must be connected to the power supply cable.
  - Isolating device (disconnecting means) should have minimum 3.0 mm contact gap.
  - Connect the approved polychloroprene sheathed power supply 1 cord and power supply 2 cord and type designation 60245 IEC 57 or heavier cord to the terminal board, and to the other end of the cord to isolating device (Disconnecting means). See below table for cable size requirement.

Power Supply Cord	Cable Size	Isolating Devices	Recommended RCD	
1	5 x minimum 1.5 mm <sup>2</sup>	20A	30mA, 4P, type A	
2	3 x minimum 1.5 mm <sup>2</sup>	15/16A	30mA, 2P, type AC	

#### For model WH-S\*C12\*9E8, WH-S\*C16\*9E8

Power Supply Cord	Cable Size	Isolating Devices	Recommended RCD
1	5 x minimum 1.5 mm <sup>2</sup>	20A	30mA, 4P, type A
2	5 x minimum 1.5 mm <sup>2</sup>	20A	30mA, 4P, type AC

 To avoid the cable and cord being damaged by sharp edges, the cable and cord must be passed through a bushing (located at the bottom of Control Board) before terminal board. The bushing must be used and must not be removed.

#### For model WH-S\*C09\*3E8



#### For model WH-S\*C12\*9E8, WH-S\*C16\*9E8





Terminal screw	Tightening torque cN•m {kgf•cm}
M4	157~196 {16~20}
M5	196~245 {20~25}

\*1 - Earth wire must be longer than other cables for safety reasons

#### WIRE STRIPPING AND CONNECTING REQUIREMENT



#### CONNECTING REQUIREMENT

#### For WH-S\*C09\*3E8

- The equipment's Power Supply 1 complies with IEC/EN 61000-3-2.
- The equipment's Power Supply 1 complies with IEC/EN 61000-3-3 and can be connected to current supply network.
- The equipment's Power Supply 2 complies with IEC/EN 61000-3-2.
- The equipment's Power Supply 2 complies with IEC/EN 61000-3-11 and shall be connected to suitable supply network, with the following
  maximum permissible system impedance Z<sub>max</sub> = 0.426Ω at the interface. Please liaise with supply authority to ensure that the Power Supply
  2 is connected only to a supply of that impedance or less.

#### For WH-S\*C12\*9E8, WH-S\*C16\*9E8

- The equipment's Power Supply 1 complies with IEC/EN 61000-3-2.
- The equipment's Power Supply 1 complies with IEC/EN 61000-3-3 and can be connected to current supply network.
- The equipment's Power Supply 2 complies with IEC/EN 61000-3-2.
- The equipment's Power Supply 2 complies with IEC/EN 61000-3-3 and can be connected to current supply network.

### 7 INSTALLATION OF REMOTE CONTROLLER AS ROOM THERMOSTAT

• Remote Controller ③ mounted to the Indoor Unit can be moved to the room and serve as Room Thermostat.

#### (Installation Location

- Install at the height of 1 to 1.5 m from the floor (Location where average room temperature can be detected).
- Install vertically against the wall.
- Avoid the following locations for installation.
- 1. By the window, etc. exposed to direct sunlight or direct air.
- 2. In the shadow or backside of objects deviated from the room airflow.
- 3. Location where condensation occurs (The Remote Controller is not moisture proof or drip proof.)
- 4. Location near heat source.
- 5. Uneven surface.
- Keep distance of 1 m or more from the TV, radio and PC. (Cause of fuzzy image or noise)

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- Remote Controller cable shall be (2 x min 0.3 mm<sup>2</sup>), of double insulation PVC-sheathed or rubber sheathed cable. Total cable length shall be 50 m or less.
- Be careful not to connect cables to other terminals of Indoor Unit (e.g. power source wiring terminal). Malfunction may occur.
- Do not bundle together with the power source wiring or store in the same metal tube. Operation error may occur.

Remove The Remote Controller From Indoor Unit

1. Remove the top case from the bottom case.



2. Remove the wiring between Remote controller and Indoor Unit terminal. Remove the bottom case from the Control board cover by loosening the screws. (3 pieces)



Mounting The Remote Controller For exposed type Preparation: Make 2 holes for screws using a driver. • Align the claws of the top Mount the bottom case to the wall. case and then align the claws of the bottom case. Cut here with a nipper and remove the burr 1. with a file. Ūρ 1 Claw (2 places 0 Wall to which R the remote controller is 0 fixed 6 Hole for screw Claw (2 places) Screw (field supply) Clamper 2 Connect the remote control (field supply) wiring Pass through Arrange the wires along the groove of the case. the hole Remote controller terminal board C Remove the coating. Approx. 6 mm Top case (Back side) Bottom case (Back side) Remove the sheath. Approx. 180 mm. Make sure the wiring connection is in the correct direction.

For embedded type

Preparation: Make 2 holes for screws using a driver.



#### Replace The Remote Controller Cover

- Replace the existing Remote controller cover with Remote controller cover 6 to close the hole left after remove the Remote controller.
- 1. Release the Remote controller cover's hooks from behind the front plate.



2. Press from front to fix the Remote controller cover 6 on the front plate.



## **8** CHARGING THE WATER

- Make sure all the piping installations are properly done before carry out below steps.
- 1. Turn the plug on the Air Purge Valve (9) outlet anticlockwise by one complete turn from fully closed position.



2. Set the Pressure Relief Valve (13) level "DOWN".



#### Pressure relief valve 13

- Start filling water (with pressure more than 0.1 MPa (1 bar)) to the Indoor Unit via water inlet. Stop filling water if the free water flow through Pressure Relief Valve drain hose.
- 4. Turn ON the power supply and make sure Water Pump (6) is running.
- 5. Check and make sure no water leaking at the tube connecting points.

## **9** RECONFIRMATION

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Be sure to switch off all power supply before performing each of the below checkings. Before obtaining access to terminals, all supply circuits must be disconnected.

#### CHECK WATER PRESSURE )\*(0.1 MPa = 1 bar)

Water pressure should not lower than 0.05 MPa (with inspects the Water Pressure Gauge ④). If necessary add tap water into Tank Unit. Refer to Tank unit installation instruction for details on how to add water.

#### CHECK PRESSURE RELIEF VALVE 13

- Check for correct operation of Pressure Relief Valve (3) by turning on the lever to become horizontal.
- If you do not hear a clacking sound (due to water drainage), contact your local authorized dealer.
- Push down the lever after finish checking.
- In case the water keeps drained out from the unit, switch off the system, and then contact your local authorized dealer.

#### EXPANSION VESSEL 12 PRE PRESSURE CHECKING

[Upper limit water volume of the system] The indoor unit has a build-in Expansion Vessel with 10 L air

capacity and initial pressure of 1 bar. Total amount of water in the system should be below 260 L. If the total amount of water is more than 260 L, please add expansion vessel (field supply).

The expansion vessel capacity required for the system can be calculated from the formula below.

$$\mathbf{V} = \frac{\mathbf{\varepsilon} \times V_0}{\mathbf{1} - \frac{98 + P_1}{98 + P_2}}$$

- V : Required gas volume <expansion vessel volume L>
- Vo : System total water volume <L>
- $\varepsilon$  : Water expansion rate 5  $\rightarrow$  60°C = 0.0171
- $P_1$ : Expansion tank filling pressure = (100) kPa
- $P_2$ : System maximum pressure = 300 kPa
- ( ) Please confirm at actual place

The gas volume of the sealed type expansion vessel is presented by <V>. O It's advised to add 10% margin for required gas volume of calculation.

Water temperature (°C)	Water expansion rate E
10	0.0003
20	0.0019
30	0.0044
40	0.0078
50	0.0121
60	0.0171
70	0.0228
80	0.0291
90	0.0360

Water expansion rate table

[Adjustment of the initial pressure of the expansion vessel when there is a difference in installation height]

If the height difference between the indoor unit and the highest point of the system water circuit (H) is more than 7m, please adjust the initial pressure of the expansion vessel (Pg) according to the following formula.

#### Pg= (H\*10+30) kPa

#### CHECK RCCB/ELCB

Ensure the RCCB/ELCB set to "ON" condition before check RCCB/ FI CB.

Turn on the power supply to the Indoor Unit.

This testing could only be done when power is supplied to the Indoor Unit.

#### ∕[∖ WARNING

Be careful not to touch parts other than RCCB/ELCB test button when the power is supplied to Indoor Unit. Else, electrical shock may happen. Before obtaining access to terminals, all supply circuits must be disconnected.

- Push the "TEST" button on the RCCB/ELCB. The lever would turn down and indicate "0", if it functions normal.
- Contact authorized dealer if the RCCB/ELCB malfunction.
- Turn off the power supply to the Indoor Unit.
- If RCCB/ELCB functions normal, set the lever to "ON" again after . testing finish.

This product contains fluorinated greenhouse gasses.

Refrigerant type : R410A (GWP=2088)

Amount : For WH-SXC09\*3E8, WH-SXC12\*9E8 2.85 kg (5.9508 ton CO<sub>2</sub> equivalent)

For WH-SXC16\*9E8 2.90 kg (6.0552 ton CO₂ equivalent) For WH-SDC09\*3E8, WH-SDC12\*9E8, WH-SDC16\*9E8 2.55kg (5.3244 ton CO<sub>2</sub> equivalent)

(The amount do not include the additional refrigerant when refrigerating piping length extended. Please refer to adhered label on outdoor unit for exact amount of refrigerant used and actual tonnes of CO<sub>2</sub> equivalent.)

## **TEST RUN**

- 1. Fill up the Tank Unit with water. For details refer to Tank Unit installation instruction and operation instruction.
- 2. Set ON to the Indoor Unit and RCCB/ELCB. Then, for control panel operation please refers to air-to-water heatpump operation instruction.
- 3. For normal operation, pressure gauge <sup>(14)</sup> reading should be in between 0.05 MPa and 0.3 MPa.
- 4. After test run, please clean the Water Filter Set 15. Reinstall it after finish cleaning.

#### RESET OVERLOAD PROTECTOR 11

Overload Protector (1) serves the safety purpose to prevent the water over heating. When the Overload Protector (1) trip at high water temperature, take below steps to reset it.

- 1. Take out the cover.
- Use a test pen to push the centre button gently in order to reset 2. the Overload Protector (1).

Use test pen to push

3. Fix the cover to the original fixing condition.

# this button for reset Overload protector 11.

## MAINTENANCE

In order to ensure safety and optimal performance of the unit, seasonal inspections on the unit, functional check of RCCB/ELCB, field wiring and piping have to be carried out at regular intervals. This maintenance should be carried out by authorized dealer. Contact dealer for scheduled inspection.

#### Maintenance for Water Filter Set 15

- 1. Turn OFF power supply.
- 2. Set the two valves for the Water Filter Set 15 to "CLOSE".
- Take off the clip, then gently pull out the mesh. Beware of small 3. amount water drain out from it.
- 4. Clean the mesh with warm water to remove all the stain. Use soft brush if necessary.
- 5. Reinstall the mesh to the Water Filter Set 15 and set back the clip on it.
- Set the two valves for the Water Filter Set 15 to "OPEN". 6.
- 7. Turn ON power supply.

#### PROPER PUMP DOWN PROCEDURE

#### WARNING

Strictly follow the steps below for proper pump down procedure. Explosion may occur if the steps are not followed as per sequence.

- When the Indoor Unit is not in operation (standby), enter the 1. Service setup menu in the Remote Controller and select Pump down operation to turn it ON. (See APPENDIX for detail)
- After 10~15 minutes, (after 1 or 2 minutes in case very low ambient temperatures (< 10°C)), fully close 2 way valve on Outdoor Unit.
- 3. After 3 minutes, fully close 3 way valve on Outdoor Unit.
- Press the "OFF/ON" switch on the Remote Controller (3) to 4. stop pump down operation.
- 5. Remove the refrigerant piping.

#### CHECK ITEMS

Is there any gas leakage at flare nut connections? Has the heat insulation been carried out at flare nut connection? Is the connecting cable fixed to terminal board firmly? Is the connecting cable clamped firmly? Is the earth wire connection properly done? Is water pressure higher than 0.05 MPa? Is the pressure relief valve (13) operation normal? Is the RCCB/ELCB operation normal? Is the Indoor Unit properly hooked to the installation plate? Is the power supply voltage within the rated voltage range? Is there any abnormal sound? Is the heating operation normal? Is the thermostat operation normal? Is the remote controller 3 LCD operation normal? Is the Indoor Unit water leak free on test run?



## **1** Variation of system

This section introduces variation of various systems using Air-To-Water Heatpump and actual setting method.

#### 1-1 Introduce application related to temperature setting.



Connect floor heating or radiator directly to the indoor unit. Remote controller is installed on indoor unit. This is the basic form of the most simple system.

#### 2. Room Thermostat



Connect floor heating or radiator directly to the indoor unit.

Remove remote controller from indoor unit and install it in the room where floor heating is installed. This is an application that uses remote controller as Room Thermostat.



Connect floor heating or radiator directly to indoor unit.

Remote controller is installed on indoor unit.

Install separate external Room Thermostat (field supply) in the room where floor heating is installed.

This is an application that uses external Room Thermostat.



Connect floor heating to 2 circuits through buffer tank as shown in the figure.

Install mixing valves, pumps and thermistors (specified by Panasonic) on both circuits.

Remove remote controller from indoor unit, install it in one of the circuit and use it as Room Thermostat.

Install external Room Thermostat (field supply) in another circuit.

Both circuits can set circulation water temperature independently.

Install buffer tank thermistor on buffer tank.

It requires connection setting of buffer tank and  $\Delta T$  temperature setting at heating operation separately. This system requires optional PCB (CZ-NS4P).



Install pumps and thermistors (specified by Panasonic) on both circuits.

Install mixing valve in the circuit with lower temperature among the 2 circuits.

(Generally, if install floor heating and radiator circuit at 2 zones, install mixing valve in floor heating circuit.) Remote controller is installed on indoor unit.

For temperature setting, select circulation water temperature for both circuits.

Both circuits can set circulation water temperature independently.

Install buffer tank thermistor on buffer tank.

It requires connection setting of buffer tank and  $\Delta T$  temperature setting at heating operation separately.

This system requires the optional PCB (CZ-NS4P).

Mind that if there is no mixing valve at the secondary side, the circulation water temperature may get higher than setting temperature.



Connect floor heating and swimming pool to 2 circuits through buffer tank as shown in figure.

Install mixing valves, pumps and thermistors (specified by Panasonic) on both circuits. Then, install additional pool heat exchanger, pool pump and pool sensor on pool circuit.

Remove remote controller from indoor unit and install in room where floor heating is installed. Circulation water temperature of floor heating and swimming pool can be set independently.

Install buffer tank sensor on buffer tank.

It requires connection setting of buffer tank and  $\Delta T$  temperature setting at heating operation separately. This system requires the optional PCB (CZ-NS4P).

\* Must connect swimming pool to "Zone 2".

If it is connected to swimming pool, operation of pool will stop when "Cooling" is operated.



Connects pool heat exchanger directly to indoor unit without using buffer tank.

Install pool pump and pool sensor (specified by Panasonic) at secondary side of the pool heat exchanger. Remove remote controller from indoor unit and install in room where floor heating is installed.

Temperature of swimming pool can be set independently. This system requires the optional PCB (CZ-NS4P).

In this application, cooling mode cannot be selected. (not display on remote controller)



Built-in pump from indoor unit served as a pump in zone 1.

Install mixing valve, pump and thermistor (specified by Panasonic) on zone 2 circuit.

Please be sure to assign high temperature side to zone 1 as temperature of zone 1 cannot be adjusted.

Zone 1 thermistor is required to display temperature of zone 1 on remote controller.

Circulation water temperature of both circuits can be set independently.

(However, temperature of high temperature side and low temperature side cannot be reversed)

This system requires the optional PCB (CZ-NS4P).

#### (CAUTION)

Thermistor 1 does not affect operation directly. But error happens if it is not installed.

Please adjust flow rate of zone 1 and zone 2 to be in balance. If it is not adjusted correctly, it may affects the performance. (If zone 2 pump flow rate is too high, there is possibility that no hot water flowing to zone 1.)

Flow rate can be confirmed by "Actuator Check" from maintenance menu.

#### 1-2. Introduce applications of system that uses optional equipment.



# DHW (Domestic Hot Water) Tank connection

Setting of remote controller
Installer setting System setup Optional PCB connectivity - No
Tank connection - Yes

This is an application that connects the DHW tank to the indoor unit through 3-way valve. DHW tank's temperature is detected by tank thermistor (specified by Panasonic).



This is an application that connects the DHW tank to the indoor unit through 3-way valve before connect the solar water heater to heat up the tank. DHW tank's temperature is detected by tank thermistor (specified by Panasonic). Solar panel's temperature is detected by solar thermistor (specified by Panasonic).

DHW tank shall use tank with built-in solar heat exchange coil independently.

Heat accumulation operates automatically by comparing the temperature of tank thermistor and solar thermistor.

During winter season, solar pump for circuit protection will be activated continuously. If does not want to activate the solar pump operation, please use glycol and set the anti-freezing operation start temperature to -20°C.

This system requires optional PCB (CZ-NS4P).



This is an application that connects the buffer tank to the indoor unit.

Buffer tank's temperature is detected by buffer tank thermistor (specified by Panasonic). This system requires optional PCB (CZ-NS4P).



This is an application that connects the buffer tank to the indoor unit before connecting to the solar water heater to heat up the tank. Buffer tank's temperature is detected by buffer tank thermistor (specified by Panasonic).

Solar panel's temperature is detected by solar thermistor (specified by Panasonic). Buffer tank shall use tank with built-in solar heat exchange coil independently.

During winter season, solar pump for circuit protection will be activated continuously. If does not want to activate the solar pump operation, please use glycol and set the anti-freezing operation start temperature to -20°C.

Heat accumulation operates automatically by comparing the temperature of tank thermistor and solar thermistor.

This system requires optional PCB (CZ-ŃS4P).



This is an application that connects the boiler to the indoor unit, to compensate for insufficient capacity by operate boiler when outdoor temperature drops & heat pump capacity is insufficient.

Boiler is connected parallel with heat pump against heating circuit.

There are 3 modes selectable by remote controller for boiler connection.

Besides that, an application that connects to the DHW tank's circuit to heat up tank's hot water is also possible.

(Operation setting of boiler shall be responsible by installer.)

This system requires optional PCB (CZ-NS4P).

Depending on the settings of the boiler, it is recommended to install buffer tank as temperature of circulating water may get higher. (It must connect to buffer tank especially when selecting Advanced Parallel setting.)



🕂 CAUTION

Make sure the boiler and its integration in the system complies with applicable legislation. Make sure the return water temperature from the heating circuit to the indoor unit does NOT exceed 55°C. Boiler is turned off by safety control when the water temperature of the heating circuit exceed 85°C.

## 2 How to fix cable

Connecting with external device (optional)

- All connections shall follow to the local national wiring standard.
- It is strongly recommended to use manufacturer-recommended parts and accessories for installation.
- For connection to main PCB 4
- 1. Two-way valve shall be spring and electronic type, refer to "Field Supply Accessories" table for details. Valve cable shall be (3 x min 1.5 mm<sup>2</sup>), of type designation 60245 IEC 57 or heavier, or similarly double insulation sheathed cable.
  - \* note: Two-way Valve shall be CE marking compliance component.
    - Maximum load for the valve is 9.8VA.
- 2. Three-way valve shall be spring and electronic type. Valve cable shall be (3 x min 1.5 mm<sup>2</sup>), of type designation 60245 IEC 57 or heavier, or similarly double insulation sheathed cable.
  - \* note: Shall be CE marking compliance component.
    - It shall be directed to heating mode when it is OFF.
    - Maximum load for the valve is 9.8VA.
- 3. Room thermostat cable must be (4 or 3 x min 0.5 mm<sup>2</sup>), of type designation 60245 IEC 57 or heavier cord, or similarly double insulation sheathed cable.
- Maximum output power of booster heater shall be ≤ 3 kW. Booster heater cable must be (3 x min 1.5 mm<sup>2</sup>), of type designation 60245 IEC 57 or heavier.

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- 5. Extra pump cable shall be (2 x min 1.5 mm<sup>2</sup>), of type designation 60245 IEC 57 or heavier.
- 6. Boiler contact cable shall be (2 x min 0.5 mm<sup>2</sup>), of type designation 60245 IEC 57 or heavier.
- External control shall be connected to 1-pole switch with min 3.0 mm contact gap. Its cable must be (2 x min 0.5 mm<sup>2</sup>), double insulation layer of PVC-sheathed or rubber-sheathed cable.
   \* note: - Switch used shall be CE compliance component.
   - Maximum operating current shall be less than 3A<sub>rms</sub>.
- Tank sensor shall be resistance type, please refer to Graph 7.1 for the characteristic and details of sensor. Its cable shall be (2 x min 0.3 mm<sup>2</sup>), double insulation layer (with insulation strength of min 30V) of PVC-sheathed or rubber-sheathed cable.



- 9. Room sensor zone 1 cable shall be (2 x min 0.3 mm<sup>2</sup>) double insulation layer of PVC-sheathed or rubber-sheathed.
- 10. Outdoor air sensor cable shall be (2 x min 0.3 mm<sup>2</sup>) double insulation layer of PVC-sheathed or rubber-sheathed.
- 11. Tank OLP cable must be (2 x min 0.5 mm<sup>2</sup>), double insulation layer of PVC-sheathed or rubber-sheathed cable.







- For connection to optional PCB 7
- 1. By connecting optional PCB, 2 Zone temperature control can be achieved. Please connect mixing valves, water pumps and thermistors in zone 1 and zone 2 to each terminals in optional PCB.

Temperature of each zone can be controlled independently by remote controller.

- Pump zone 1 and zone 2 cable shall be (2 x min 1.5 mm<sup>2</sup>), of type designation 60245 IEC 57 or heavier.
- Solar pump cable shall be (2 x min 1.5 mm<sup>2</sup>), of type designation 60245 IEC 57 or heavier.
- 4. Pool pump cable shall be (2 x min 1.5 mm<sup>2</sup>), of type designation 60245 IEC 57 or heavier.
- 5. Room thermostat zone 1 and zone 2 cable shall be (4 x min 0.5 mm<sup>2</sup>), of type designation 60245 IEC 57 or heavier.
- Mixing valve zone 1 and zone 2 cable shall be (3 x min 1.5 mm<sup>2</sup>), of type designation 60245 IEC 57 or heavier.
- Room sensor zone 1 and zone 2 cable shall be (2 x min 0.3 mm<sup>2</sup>), double insulation layer (with insulation strength of minimum 30V) of PVC-sheathed or rubber-sheathed cable.
- Buffer tank sensor, pool water sensor and solar sensor cable shall be (2 x min 0.3 mm<sup>2</sup>), double insulation layer (with insulation strength of minimum 30V) of PVC-sheathed or rubber-sheathed cable.
- Water sensor zone 1 and zone 2 cable shall be (2 x min 0.3 mm<sup>2</sup>), double insulation layer of PVC-sheathed or rubber-sheathed cable.
- 10. Demand signal cable shall be (2 x min 0.3 mm<sup>2</sup>), double insulation layer of PVC-sheathed or rubber-sheathed cable.
- 11. SG signal cable shall be (3 x min 0.3 mm<sup>2</sup>), double insulation layer of PVC-sheathed or rubber-sheathed cable.
- 12. Heat/Cool switch cable shall be (2 x min 0.3 mm<sup>2</sup>), double insulation layer of PVC-sheathed or rubber-sheathed cable.
- External compressor switch cable shall be (2 x min 0.3 mm<sup>2</sup>), double insulation layer of PVC-sheathed or rubber-sheathed cable.



How to guide the optional cables and power supply cord (view without internal wiring)



Terminal screw on PCB	Maximum tightening torque cN•m {kgf•cm}
M3	50 {5.1}
M4	120 {12.24}

#### Connecting Cables Length

When connecting cables between Indoor Unit and external devices, the length of the said cables must not exceed the maximum length as shown in the table.

External device	Maximum cables length (m)	
Two-way valve	50	
Three-way valve	50	
Mixing valve	50	
Room thermostat	50	
Booster heater	50	
Extra pump	50	
Solar pump	50	
Pool pump	50	
Pump	50	
Boiler contact	50	
External control	50	
Tank sensor	30	
Room sensor	30	
Outdoor air sensor	30	
Tank OLP	30	
Buffer tank sensor	30	
Pool water sensor	30	
Solar sensor	30	
Water sensor	30	
Demand signal	50	
SG signal	50	
Heat/Cool switch	50	
External compressor switch	50	



#### Signal inputs

Optional Thermostat	L N =AC230V, Heat, Cool=Thermostat heat, Cool terminal *It does not function when using the optional PCB		
OLP for booster heater	Dry contact Vcc-Bit1, Vcc-Bit2 open/short (System setup necessary) It is connected to the safety device (OLP) of DHW tank.		
External control	Dry contact Open=not operate, Short=operate (System setup necessary) Able to turn ON/OFF the operation by external switch		
Remote controller	Connected (Please use 2 cores wire for relocation and extension. Total cable length shall be 50m or less.)		

#### Outputs

3-way valve	AC230V N=Neutral Open, Close=direction (For circuit switching when connected to DHW tank)		
2-way valve	AC230V N=Neutral Open, Close (Prevent water circuit pass through during cooling mode)		
Extra pump	AC230V (Used when indoor unit pump capacity is insufficient)		
Booster heater	AC230V (Used when using booster heater in DHW tank)		
Boiler contact	Dry contact (System setup necessary)		

#### Thermistor inputs

Zone 1 room sensor	PAW-A2W-TSRT  #It does not work when using the optional PCB	
Outdoor air	AW-A2W-TSOD (Total cable length shall be 30m	
Selisui	01 1855/	
Tank sensor	Please use Panasonic specified part	

#### Connection of Optional PCB (CZ-NS4P)



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#### Signal inputs

Optional Thermostat	L N =AC230V, Heat, Cool=Thermostat heat, Cool terminal	
SG signal	Dry contact Vcc-Bit1, Vcc-Bit2 open/short (System setup necessary) Switching SW (Please connect to the 2 contacts controller)	
Heat/Cool SW	Dry contact Open=Heat, Short=Cool (System setup necessary)	
External comp.SW	Dry contact Open=Comp.ON, Short=Comp.OFF (System setup necessary)	
Demand signal	DC 0~10V (System setup necessary)	

#### Outputs

Mixing valve	AC230V N=Neutral Open, Close=mixture direction Operating time: 30s~120s
Pool pump	AC230V
Solar pump	AC230V
Zone pump	AC230V

#### Thermistor inputs

-	
Zone room sensor	PAW-A2W-TSRT
Buffer tank sensor	PAW-A2W-TSBU
Pool water sensor	PAW-A2W-TSHC
Zone water sensor	PAW-A2W-TSHC
Solar sensor	PAW-A2W-TSSO

#### Recommended External Device Specification

- This section explains about the external devices (optional) recommended by Panasonic. Please always ensure to use the correct external device during system installation.
- For optional sensor.
- 1. Buffer tank sensor: PAW-A2W-TSBU Use for measurement of the buffer tank temperature. Insert the sensor into the sensor pocket and paste it on the buffer tank surface.



 Zone water sensor: PAW-A2W- TSHC Use to detect the water temperature of the control zone. Mount it on the water piping by using the stainless steel metal strap and contact paste (both are included).



3. Outdoor sensor: PAW-A2W-TSOD

If the installation location of the outdoor unit is exposed to direct sunlight, the outdoor air temperature sensor will be unable to measure the actual outdoor ambient temperature correctly. In this case, optional outdoor temperature sensor can be fixed at a suitable location to more accurately measure ambient temperature.



#### 4. Room sensor: PAW-A2W- TSRT

Install the room temperature sensor to the room which requires room temperature control.



 Solar sensor: PAW-A2W-TSSO Use for measurement of the solar panel temperature. Insert the sensor into the sensor pocket and paste it on the solar panel surface.

Dimensions (mm)



6. Please refer to the table below for sensor characteristic of the sensors mentioned above.

Temperature (°C)	Resistance (kΩ)	Temperature (°C)	Resistance (kΩ)
30	5.326	150	0.147
25	6.523	140	0.186
20	8.044	130	0.236
15	9.980	120	0.302
10	12.443	110	0.390
5	15.604	100	0.511
0	19.70	90	0.686
-5	25.05	80	0.932
-10	32.10	70	1.279
-15	41.45	65	1.504
-20	53.92	60	1.777
-25	70.53	55	2.106
-30	93.05	50	2.508
-35	124.24	45	3.003
-40	167.82	40	3.615
		35	4.375

For optional pump.
 Power supply: AC230V/50Hz, <500W</li>
 Recommended part: Yonos 25/6: made by Wilo



For optional mixing valve.
 Power supply: AC230V/50Hz (input open/output close)
 Operating time: 30s~120s
 Recommended part: 167032: made by Caleffi



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#### 

This section is for authorized and licensed electrician/water system installer only. Work behind the front plate secured by screws must only be carried out under supervision of qualified contractor, installation engineer or service person.

Network Adaptor 8 Installation (Optional)

- 1. Open the Control Board Cover (6), then connect the cable included with this adaptor to the CN-CNT connector on the printed circuit board.
  - Pull the cable out of the Indoor Unit so that there is no pinching.
  - If an optional PCB has been install in the Indoor Unit, connect the CN-CNT connector to Optional PCB 2.

Connection examples: H series



2. Insert a flat head screwdriver into the slot on the top of the adaptor and remove the cover. Connect the other end of the CN-CNT cable connector to the connector inside the adaptor.



3. On the wall near the Indoor Unit, attach the adaptor by screwing screws through the holes in the back cover.



4. Pull the CN-CNT cable through the hole in the bottom of the adaptor and re-attach the front cover to the back cover.



5. Use the included cord clamp to fix the CN-CNT cable to the wall.

Pull the cable around as shown in the diagram so that external forces cannot act on the connector in the adaptor. Furthermore, on the Indoor Unit end, use the included cable tie to fix the cables together.



## **3** System installation

#### 3-1. Remote Controller Outline



Outdoor temp Display outdoor temp 6:

#### First time of power ON (Start of installation)



#### 3-2. Installer Setup





#### 3-3. System Setup



(OAO HON) There are models which cannot select heater.

ricator capacity	
Anti freezing	
Select	[←] Confirm

4. Anti freezing Initial setting: Yes	System setup 12:00am,Mon	
	Optional PCB connectivity	
Operate anti-freezing of water circulation circuit.	Zone & Sensor	
circulation pump will start up. If the water temperature does not reach the pump	Heater capacity	
stop temperature, back-up heater will be activated.	Anti freezing	
(CAUTION) If set No, when the water temperature is reaching its freezing	Select [] Confirm	
temperature or below 0°C, the water circulation circuit may freeze and cause malfunction.		

5. Tank connection Initial setting: No	System setup 12:00am,Mon	
Select whether it is connected to hot water tank or not. If set Yes, it becomes setting that uses hot water function. Hot water temperature of tank can be set from main screen.	Zone & Sensor Heater capacity Anti freezing	
	Tank connection	
	Select [4] Confirm	

6. Buffer Tank connection Initial setting: No	System setup 12:00am,Mon	ENC	
	Heater capacity		
Select whether it is connected to buffer tank for heating or not.	Anti freezing Tank connection		
Connect buffer tank thermistor and set, $\Delta T$ ( $\Delta T$ use to increase primary side temp			
against secondary side target temp).	Buffer tank connection		
(CAUTION) Does not display if there is no Optional PCB. If the buffer tank capacity is not so large, please set larger value for $\Delta T$ .	Select [4] Confirm		

7. Tank heater Initial setting: Internal	System setup 12:00am,Mon
Select to use either built-in heater or external heater as heater for If heater is installed on tank, please select External.	r hot water tank. Buffer tank connection
(CAUTION) Does not display if there is no tank for hot water sup	ply. Tank heater
Please set "Tank heater" to "ON" in the "Function setup" from rer when using heater to boil the tank.	note controller
External A setting which is using booster heater installed on DHW tank to boil the tank. The permissible heater capacity is 3kW and below. The operation to boil the tank with heater is as below. In addition, be sure to set suitable "Tank heater: ON time"	Internal A setting which is using backup heater of indoor unit to boil the tank. The operation to boil the tank with heater is as below.
For 65°C setting Tank temp. 65 53 HP thermo OFF	Tank temp. 65 53 HP thermo OFF
HP Booster heater Pump	HP Backup heater Pump
8 Base nan heater	System setun 12:00am Mon
Select whether Base pan heater is installed or not. If set Yes, select to use either heater A or B. A: Turn on Heater when heating with defrost operation only B: Turn on Heater at heating	Tank connection Buffer tank connection Tank heater Base pan heater \$ Select [4] Confirm
9. Alternative outdoor sensor Initial setting: No	System setup 12:00am,Mon
Set Yes if outdoor sensor is installed. Controlled by optional outdoor sensor without reading the outdoor pump unit.	or sensor of heat Base pan heater Alternative outdoor soppor
	◆ Select [↓] Confirm

10. Bivalent connection	Initial setting: No	]	System setup	12:00am,Mon		
		ľ	Tank heater			
Set if heat pump linked with b	oiler operation.		Base pan heater			
Connect the start signal of the	e boiler in boiler contact terminal (main	PCB).	Alternative outd	oor sensor		
After that please begin settin	<ol> <li>a according to remote controller instruct</li> </ol>	tion	Rivelent connection			
Boiler icon will be displayed o	n remote controller top screen.					
		l	✓ Select			
There are 3 different modes in 1 Alternative (switch to boile 2 Parallel (allow boiler opera 3 Advanced Parallel (able to When the boiler operation is Please set target temperature When boiler temperature is hi This product only allows one Alternative mode operate boiler only	n the boiler operation. Movement of each er operation when drops below setting te ation when drops below setting temperat o slightly delay boiler operation time of p "ON", "boiler contact" is "ON", "_"(under e of boiler to be the same as heat pump igher than heat pump temperature, zone signal to control the boiler operation. Op operate heat pump only	ch modes are show emperature) (ture) parallel operation) score) will be displ temperature. e temperature can peration setting of <b>Parallel mode</b> operate bo	vn below. ayed below the b not be achieved i boiler shall be re-	poiler icon. If mixing valve is not installed. sponsible by installer. operate heat pump only		
	Outdoor temp.	pump sinu	Intarieousiy			
10°C (cott	ing from remote controller)			Outdoor temp		
-10 0 (361			-10°C (setting f	from remote controller)		
Advanced Parallel mode						
For heating		For DH\	N tank			
operate boiler and heat pump simultaneously	operate heat pump only	operat	e boiler and heat	operate heat pump only		
		pump	simultaneously			
< <u>,</u>	Outdoor temp.			Outdoor temp.		
-10°C (set	ting from remote controller)	q	-10°C (se	stting from remote controller)		
Although heat pump operates A	ND		A	ND		
Boiler temperature for more than 30 mins (setting from remote controller)         Boiler temp. ON = Setting -8°C (setting from remote controller)         In Advanced Parallel mode, s be made simultaneously. Dur when each time the mode is s reset to OFF. Please have go characteristic in order to select         11. External SW         Able to turn ON/OFF the open	Circulation water temp. temp. OFF setting temp setting for both heating and tank can ing operation of "Heating/Tank" mode, switched, the boiler output will be bod understanding on the boiler control ct the optimal setting for the system.	Tank temp. Lowering Tank temp. Heat pump Boiler	teat pump hermo ON inin (setting from mote control) System setup Base pan heate Alternative outd Bivalent connect	tual tank temp. does achieve the setting emp. within 30min turn ON Tank setting turn ON Tank setting temp. Tank setting temp. temp. Tank setting temp.		
12. Solar connection         Set when solar water heater i         Setting include items below.         ① Set either buffer tank or D         ② Set temperature difference         DHW tank thermistor to op         ③ Set temperature difference	Initial setting: No s installed. HW tank for connection with solar wate between solar panel thermistor and bu berate the solar pump. a between solar panel thermistor and bu	r heater. uffer tank or	External SW Select System setup Alternative outd Bivalent connect External SW Solar connectio Select	[←] Confirm 12:00am,Mon loor sensor ction n [←] Confirm		
<ul> <li>DHW tank thermistor to op</li> <li>3 Set temperature difference</li> <li>DHW tank thermistor to st</li> <li>4 Anti-freezing operation sta</li> <li>5 Solar pump stop operation</li> </ul>	berate the solar pump. e between solar panel thermistor and bu op the solar pump. art temperature (please change setting l n when it exceeds high limit temperature	uffer tank or based on usage of e (when tank temp	Select glycol.) erature exceed d	[←] Confirm esignated temperature (70~90°C		



Initial setting: No

Set when external error display unit is installed. Turn on Dry Contact SW when error happened.

(CAUTION) Does not display when there is no Optional PCB. When error occurs, error signal will be ON. After turn off "close" from the display, error signal will still remain ON.

14. Demand control

Initial setting: No

Set when there is demand control. Adjust terminal voltage within 1 ~ 10 V to change the operating current limit.

(CAUTION) Does not display when there is no Optional PCB.



System setup	12:00am,Mon
External SW	
Solar connection	
External error signal	
Demand control	

[-] Confirm Select

Analog input	Rate			Analog input		Rate						
[v]		[%]			[v]		[%]					
0.0		1		3.9 ~ 4.1		40		0				
0.1 ~ 0.6	4	not a	ot activate		4.2	1	45	40				
0.7		10	not		4.3		45	40				
0.8		10	activate		4.4 ~ 4.6		4	5				
0.9 ~ 1.1			10		4.7		50	45				
1.2		15	10		4.8		50	45				
1.3		15	10		4.9 ~ 5.1		5	0				
1.4 ~ 1.6			15		5.2		EE	50				
1.7		20	0 15		5.3		55	50				
1.8		20	5.4 ~ 5.6		20 15 5.4 ~ 5.6		5.4 ~ 5.6		5.4 ~ 5.6		5	5
1.9 ~ 2.1		2	20		5.7		60	55				
2.2		05	00		5.8		60	55				
2.3		25	20		5.9 ~ 6.1		6	0				
2.4 ~ 2.6		2	25		6.2		05					
2.7			0.5		6.3		65	60				
2.8		30	25		6.4 ~ 6.6		6	5				
2.9 ~ 3.1		:	30		6.7		70	05				
3.2		05	00		6.8		70	65				
3.3		35	30		6.9 ~ 7.1		7	0				
3.4 ~ 3.6		(	35		7.2		75	70				
3.7		40	05		7.3		75	70				
3.8		40	35	V								

Analog input [v]	Ri ['	ate %]		
7.4 ~ 7.6	▲ 7	<u>7</u> 5		
7.7	T	75		
7.8	00	75		
7.9 ~ 8.1	8	30		
8.2	05	00		
8.3	00	00		
8.4 ~ 8.6	85			
8.7	00	05		
8.8	90	00		
8.9 ~ 9.1	9	90		
9.2	05	00		
9.3	95	90		
9.4 ~ 9.6	9	95		
9.7	100	05		
9.8	100	95		
9.9 ~	1	00		

\*A minimum operating current is applied on each model for protection purpose. \*0.2 voltage hysteresis is provided.

The value of voltage after 2nd decimal point are cut off.

12:00am,Mon 15. SG ready System setup Initial setting: No Solar connection Switch operation of heat pump by open-short of 2 terminals. External error signal Setting belows are possible SG signal Demand control Working pattern Vcc-bit1 Vcc-bit2 SG ready Open Open Normal Heat pump and Heater OFF Short Open Select [←] Confirm Open Short Short Short Capacity 1 Capacity 2 Capacity setting 1 Heating capacity \_\_\_\_\_ % - DHW capacity \_\_\_% Capacity setting 2 Set by SG ready setting of remote controller - Heating capacity \_\_\_ % - DHW capacity \_\_\_\_ % 12:00am,Mon 16. External Compressor SW Initial setting: No System setup External error signal Set when external compressor SW is connected. Demand control SW is connected to external devices to control power consumption, ON signal will stop compressor's operation. (Heating operation etc. are not cancelled). SG ready External compressor SW (CAUTION) Does not display if there is no Optional PCB. Select [←] Confirm If follow Swiss standard power connection, need to turn on DIP SW of main unit PCB. ON/OFF signal used to ON/OFF tank heater (for sterilization purpose)

17. Circulation Liquid Initial setting: Water	System setup	12:00am,Mc			
	Demand control				
Set circulation of heating water.	SG ready	SG ready			
There are 2 types of settings, water and anti-freeze function.	External compressor SW	External compressor SW			
	Circulation liquid				
(CAUTION) Please set glycol when using anti-freeze function.	Select [+]	Confirm			
18. Heat-Cool SW Initial setting: Disable	System setup	12:00am,M			
	SG ready				
Able to switch (fix) heating & cooling by external switch.	External compressor SW Circulation liquid Heat-Cool SW				
(Open) : Fix at Heating (Heating +DHW)					
(Short) : Fix at Cooling (Cooling +DHW)					
(CAUTION) This setting is disabled for model without Cooling. (CAUTION) Does not display if there is no Optional PCB.	Select [4]	Confirm			
Timer function cannot be used. Cannot use Auto mode.					
19. Force Heater         Initial setting: Manual	System setup	12:00am,M			
Under manual mode, user can turn an fares bacter through quick manu	External compressor SW				
Under manual mode, user can turn on force neater through duick menu.	Circulation liquid				
If selection is 'auto', force heater mode will turn automatically if pop up error	Heat-Cool SW				

happen during operation. Force heater will operate follow the latest mode selection, mode selection is disable under force heater operation.

Heater source will ON during force heater mode.

#### 3-4. Operation Setup

#### Heat



Force Heater

Select

[←] Confirm







ENGLISH	29. Tank heat up time (max)       Initial setting: 60min         Set max boiling hours of tank.         When max boiling hours are shortened, it immediately returns to Heating operation, but it may not fully boil the tank.	Heat Tank 5min ~ 4h
	30. Tank re-heat temp.       Initial setting: -8°C         Set temp to perform reboil of tank water.       (When boiled by heat pump only, (51°C – Tank re-heat temp) shall become max temp.)         Setting range is -12°C ~ -2°C	-12°C ~ -2°C
	31. Sterilization       Initial setting: 65°C 10min         Set timer to perform sterilization.       1         Set operating day & time. (Weekly timer format)       2         Sterilization temp (55~75°C ** If use back-up heater, it is 65°C)       3         Operation time (Time to run sterilization when it reached setting temp 5min ~ 60min)	

User shall set whether to use or not to use sterilization mode.

#### 3-5. Service Setup



33 Pump down	Service setup	12:00am Mon		
33. Fullip down	Pump down:		Pump down operation	H
Operate pump down operation	ON		in progress!	
		V		
	Confii [هـه]	rm	10101	



35. Service contact	Service setup	12:00am,Mon	Contact-1: Bryan Ad	dams	]
	Service contact:		ABC/ abc	0-9/ Other	
Able to set name & tel no. of contact	Contact 1		ABCDEFGHIJ	JKLMNOPQR	1
etc. or client has trouble. (2 items)	Contact 2		STUVWXYZ	abcdefghi	11 '
х, <i>,</i> ,			jklmnopqrstu	v w x y z	
	Select [+] Confirm	n	→ Select	[←] Enter	]

## **4** Service and maintenance

When connect CN-CNT connector with computer
Please use optional USB cable to connect with CN-CNT
After connected, it requests for driver. If PC is under Windows Vista or later version, it automatically installs the driver under internet environment.
If PC uses Windows XP or earlier version and there is no internet access, please get FTDI Ltd's USB - RS232C conversion IC driver (VCP driver) and install. http://www.ftdichip.com/Drivers/VCP.htm
If forget Password and cannot operate remote controller
Press → + → + ► for 5 sec. Password unlock screen appears, press Confirm and it shall reset. Password will become 0000. Please reset it again. (CAUTION) Only display when it is locked by password.
Maintenance menu
Setting method of Maintenance menu
Maintenance menu 12:00am,Mon
Actuator check
Test mode
Sensor setup
Reset password
Press $- + - + +$ for 5 sec.
Items that can be set
<ol> <li>Actuator check (Manual ON/OFF all functional parts) (CAUTION) As there is no protection action, please be careful not to cause any error when operating each part (do not turn on pump when there is no water etc.)</li> </ol>
② Test mode (Test run) Normally it is not used.
<ul> <li>③ Sensor setup (offset gap of detected temp of each sensor within -2~2°C range)</li> <li>(CAUTION) Please use only when sensor is deviated. It affects temperature control.</li> </ul>

#### Custom menu

Setting meth	od of Custom menu	
Custom menu	12:	00am,Mon
Cool mode		
Back-up heat	er	
Reset energy	monitor	
Select	[႕] Confirm	
Please press		sec.
Items that can (1) Cool mode without (CAUTION)	be set (Set With/Without Coolir As with/without Cool m application, please be o change it. In Cool mode, please b	ng function) Default is ode may affect electricity careful and do not simply be careful if piping is not
② Back-up he (CAUTION)	insulated properly, dew water may drip on the f ater (Use/Do not use Ba It is different from to us heater set by client. Wh heater power on due to will be disabled. (Pleas is required by utility cor By using this setting, it low Heating's setting te stop (H75) Please set under the re When it stops frequentl insufficient circulation fl heating is too low etc.	w may form on pipe and loor and damage the floor. ackup heater) e/not to use backup nen this setting is used, o protection against frost e use this setting when it mpany.) cannot defrost due to emp and operation may esponsibility of installer. ly, it may be due to low rate, setting temp of
③ Reset energy Please use	gy monitor (delete memo when moving house and	ory of Energy monitor) d handover the unit.

# Panasonic

# ESPAÑOI

## Manual de instalación

## UNIDAD INTERIOR DE BOMBA DE CALOR DE AIRE A AGUA

WH-S\*C09\*3E8, WH-S\*C12\*9E8, WH-S\*C16\*9E8

## Herramientas Necesarias para Trabajos de Instalación

Destornillador de estrella
 Indicador de Nivel

Taladro Eléctrico

Llave Inglesa

- 5 Cortatubos 6 Escariador
- 7 Cuchillo
- 8 Detector de fugas

9 Cinta métrica 10 Megóhmetro

- 11 Multímetro
- 12 Llave Dinamométrica

42 N•m (4,2 kgf•m)

65 N•m (6,5 kgf•m)

#### MEDIDAS DE SEGURIDAD

- Lea cuidadosamente las siguientes "MEDIDAS DE SEGURIDAD" antes de proceder con la instalación.
- Los trabajos eléctricos deben ser realizados por un electricista calificado. Asegúrese de utilizar la corriente nominal correcta y circuito principal para el modelo que vaya a instalar.
- Los ítems declarados aquí deben ser seguidos ya que estos contenidos importantes están relacionados con la seguridad. El significado de cada indicación usada es como sigue abajo. La instalación incorrecta por no seguirse las instrucciones causará daño o avería, y su gravedad queda clasificada por las siguientes indicaciones.
- Deje este manual de instalación con la unidad después de la instalación.

	Esta indicación señala la posibilidad de causar la muerte o lesiones de gravedad.	
🕂 PRECAUCIÓN	Esta indicación señala la posibilidad de causar lesión o daño a la propiedad únicamente.	
a artígulas que deban par esquidas están algoificados por los siguientos símbolos:		

Los artículos que deben ser seguidos están clasificados por los siguientes símbolos:

$\bigcirc$	Este símbolo con el fondo blanco significa algo PROHIBIDO de hacer.
	Este símbolo con el fondo negro significa un punto a tener en cuenta.

 Lleve a cabo la prueba de funcionamiento para asegurarse de que no existe nada anormal después de la instalación. Luego, explique al usuario el funcionamiento, cuidado y mantenimiento como lo establece el manual. Sírvase recordar al cliente que conserve el manual de funcionamiento para referencias futuras.

$\bigcirc$	No utilice el cable no especificado, cable modificado, cable con empalmes o cable de extensión para cableado alimentación instalación. No comparta la toma única con otros aparatos eléctricos. Un contacto poco firme, un aislamiento insuficiente o un exceso de corriente pueden causar descargas eléctricas o incendios.	
$\bigcirc$	No sujete el cableado alimentación instalación junto con otros cables. Puede haber un aumento anormal de la temperatura en el cableado alimentación instalación.	
$\bigcirc$	No permita que los niños tengan acceso a la bolsa de plástico (material de embalaje), ya que puede causar asfixia.	
$\bigcirc$	No utilice la llave para tubos para instalar la tubería del refrigerante. Podría deformar la tubería y provocar fallos en la unidad.	
$\bigcirc$	No compre partes eléctricas no autorizadas para instalación, servicio, mantenimiento y etc. Podrían provocar descargas eléctricas o incendios.	
$\bigcirc$	No modifique el cableado de la unidad interior para la instalación de otros componentes (o sea, calentador, etc). Un cableado sobrecargado o puntos de conexión de cable pueden provocar una descarga eléctrica o fuego.	
$\bigcirc$	No añada o sustituya refrigerante diferente del tipo especificado. Puede producer daños al producto, quemaduras y lesiones, etc.	
$\bigcirc$	No haga empalmes en el cable de conexión interior / exterior. Utilice el cable de conexión interior / exterior especificado, consulte la instrucción <b>CONECTE EL CABLE A LA UNIDAD INTERIOR</b> y conéctelo con firmeza para la conexión interior / exterior. Sujete el cable con una abrazadera para que no se apliquen fuerzas externas al terminal. Si la conexión o fijación no son perfectas, se originará un sobrecalentamiento o incendio en la conexión.	
0	Para trabajos eléctricos, siga las especificaciones de cableado local y estas instrucciones de instalación. Deberá usarse un circuito independiente y una sola salida. Si la capacidad del circuito eléctrico no es la suficiente o existe avería en el proceso de instalación eléctrica, causará una descarga eléctrica o un incendio.	
0	Para la instalación del circuito hidráulico, siga la regulación nacional y europea correspondiente (incluyendo EN61770) y la normativa local de regulación de edificios y fontanería.	
0	Utilice los servicios del distribuidor o un experto para la instalación. Si la instalación llevada a cabo por el usuario es defectuosa, ello causará escapes de agua, descarga eléctrica o incendio.	
0	<ul> <li>Para los modelos R410A, si está conectando la tubería, no utilice cualquier tubo o tuerca existente (R22). Al utilizar las mismas se puede producir una presión anormalmente alta en el ciclo de refrigeración (tubería), y ocasionar tal vez una explosión y lesiones. Utilice sólo el refrigerante R410A.</li> <li>El espesor o los tubos de cobre usados con R410A debe ser de 0,8mm o superior. No utilice en ningún caso tubos de cobre de espesor inferior a 0,8mm.</li> <li>Es conveniente que la cantidad de aceite residual sea menos de 40mg/10m.</li> </ul>	

ESI

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